

Report To: Health & Social Care Committee **Date:** 7th January 2016

Report By: Brian Moore
Chief Officer
Inverclyde Health and Social Care
Partnership (HSCP) **Report No:** SW/02/2016/HW

Contact Officer: Helen Watson
Head of Service
Planning, Health Improvement &
Commissioning **Contact No:** 01475 715285

Subject: HSCP Internal Services Care Inspectorate Gradings Annual
Report 2015

1.0 PURPOSE

The purpose of this report is to update the Health & Social Care Committee on Inverclyde HSCP Internal Services Care Inspectorate (CI) Gradings.

- 1.1 The reporting period is 1st November 2014 to 31st October 2015.

2.0 SUMMARY

- 2.1 During the reporting period 1st November 2014 to 31st October 2015 there were 10 Care Inspectorate (CI) inspections carried out across Inverclyde HSCP's 13 internal services.
- 2.2 Three Inverclyde HSCP internal services were not inspected during the reporting period. This was because their inspection schedule did not fall in the reporting period.
- 2.3 Five Inverclyde HSCP internal services increased in one or more theme grade as their previous inspection.
- 2.4 Five Inverclyde HSCP internal services maintained the same theme grade(s) as their previous inspection.
- 2.5 No Inverclyde HSCP internal services reduced in theme grade compared to their previous inspection.

3.0 RECOMMENDATION

- 3.1 That the Health & Social Care Committee note the attached CI Grading report for the period of 1st November 2014 to 31st October 2015 (Appendix 1).

Brian Moore
Chief Officer
Inverclyde Health & Social Care Partnership

4.0 BACKGROUND

4.1 This report is based on Inverclyde HSCP Internal Services Care Inspectorate gradings on inspections carried out over the reporting period 1st November 2014 to 31st October 2015.

4.2 The Care Inspectorate regulates care services in Scotland; it ensures that registered services abide by the law as set out in the Public Services Reform (Scotland) Act 2010. Prior to 1st April 2011, this function was carried out by the Care Commission. Care services in Scotland cannot operate unless they are registered.

The Care Inspectorate inspects services to the National Care Standards. They award grades and set out improvements if/when required by making recommendations and/or requirements or enforcements which the service has to comply with.

The National Care Standards are produced by the Scottish Government and set out the standards of care people should expect. Care services should meet these standards so that everyone receives high quality care. Each type of care service has its own set of National Care Standards.

Further information in relation to all care services can be found on the Care Inspectorate website at: <http://www.careinspectorate.com/index.php>. A consultation is currently underway by the Care Inspectorate to inform the next generation of National Care Standards.

4.3 The Care Inspectorate grades are assessed on areas of performance and quality in the following 4 themes:

- Quality of Care & Support
- Quality of the Environment
- Quality of Staffing
- Quality of Management & Leadership

And are graded as follows:

- Grade 6 Excellent
- Grade 5 Very Good
- Grade 4 Good
- Grade 3 Adequate
- Grade 2 Weak
- Grade 1 Unsatisfactory

Further information on how the Care Inspectorate inspect can be found on: <http://www.careinspectorate.com/images/documents/168/How%20we%20inspect%20care%20services%20and%20what%20goes%20into%20insp%20reports.pdf>

4.4 There are 13 HSCP internal services registered with the Care Inspectorate, 5 Children and Family Services, 4 Learning Disability Services, 3 Older People Services and the Homelessness Service.

4.5 All 5 Children & Family services were inspected during the reporting period; all services either increased in grade or maintained previous inspection grades. All Children & Family services have received grades of 4 Good to 5 Very Good. No Children & Family services decreased in grade(s).

4.6 Three Learning Disability services were inspected during the reporting period. Outreach & Community Support Service was not inspected. All 3 inspected services either increased in grade or maintained previous inspection grades. All Learning Disability services have received grades of 4 Good to 5 Very Good. No Learning Disability services decreased in grade(s).

- 4.7 Two Older People services were inspected during the reporting period. The 2 inspected services maintained previous inspection grade(s). All Older People services have received grades of 4 Good to 6 Excellent. No Older People's services decreased in grade(s).
- 4.8 The Homelessness Service was not inspected during the reporting period.

5.0 Reporting Period 1st November to 31st October 2015 Updates

5.1 Children & Family Services

- 5.1.1 Crosshill Children's Residential Unit was inspected on 2nd December 2014. The Quality of Care & Support and Quality of Management & Leadership themes increased from Grade 4 – Good, to Grade 5 - Very Good. The Quality of the Environment and Quality of Staffing maintained Grade 5 - Very Good.
- 5.1.2 Kylemore Children's Residential Unit was inspected on 15th May 2015. The Quality of Care & Support theme increased from Grade 4 – Good, to Grade 5 - Very Good. The Quality of the Environment, Quality of Staffing and Quality of Management & Leadership maintained Grade 5 - Very Good.
- 5.1.3 Neil Street Children's Residential Unit was inspected on 30th August 2015. The Quality of Management & Leadership theme increased from Grade 4 –Good, to Grade 5 - Very Good. All other themes maintained Grade 5 - Very Good.
- 5.1.4 Inverclyde HSCP Adoption Service was inspected on 8th January 2015. The Quality of Management & Leadership theme increased from Grade 4 – Good, to Grade 5 - Very Good. All other themes maintained Grade 5 - Very Good.
- 5.1.5 Inverclyde HSCP Fostering Service was inspected on 8th January 2015 and maintained grades across Quality of Care & Support, Quality of Staffing and Quality of Management & Leadership themes at Grade 5 - Very Good. The Quality of the Environment is not inspected.

5.2 Learning Disability Services

- 5.2.1 Inverclyde HSCP Fitzgerald Centre was inspected on 20th November 2015 and maintained grades across Quality of Care & Support, Quality of Staffing and Quality of Management & Leadership themes at Grade 5 - Very Good. The Quality of the Environment was not inspected.
- 5.2.2 Inverclyde HSCP Learning Disability Care and Support at Home Service was inspected on 26th January 2015 and maintained grades across Quality of Care & Support, Quality of Staffing and Quality of Management & Leadership themes at Grade 4 - Good. The Quality of the Environment is not inspected.
- 5.2.3 Inverclyde HSCP's McPherson Resource Centre was inspected on 20th August 2015. The Quality of Care & Support, Quality of Environment and Quality of Staffing and Quality of Management & Leadership themes increased from Grade 4 – Good, to Grade 5 - Very Good. The Quality of the Management & Leadership maintained Grade 4 - Good.
- 5.2.4 The Outreach and Community Support Service was not inspected during this reporting period.

5.3 Older People Services

- 5.3.1 Inverclyde HSCP Care and Support at Home was inspected on 29th May 2015 and maintained grades across Quality of Care & Support, Quality of Staffing and Quality of Management & Leadership themes at Grade 5 Very Good. The Quality of the Environment is not inspected.
- 5.3.2 Inverclyde HSCP Respite Unit was inspected on 5th November 2015 and maintained grades across Quality of Care & Support, Quality of Environment, Quality of Staffing and Quality of Management & Leadership themes at Grade 5 - Very Good.
- 5.3.3 Inverclyde HSCP Day Services was not inspected during this reporting period. The previous Care Inspectorate inspection on 23rd January 2013 graded the Quality of Care & Support, Quality of Staffing and Quality of Management & Leadership at Grade 5 – Very Good. The Quality of the Environment was graded at Grade 6 - Excellent.

5.4 Homelessness Service

- 5.4.1 The Homelessness Service was not inspected during this reporting period.

6.0 PROPOSALS

- 6.1 There are no proposals contained within this report.

7.0 IMPLICATIONS

Finance

- 7.1 There are no financial implications in respect of this report.

Financial Implications:

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From (If Applicable)	Other Comments
N/A					

Legal

- 7.2 There are no legal implications in respect of this report.

Human Resources

- 7.3 There are no personnel implications in respect of this report.

Equalities

7.4 Has an Equality Impact Assessment been carried out?

	YES (see attached appendix)
√	NO - This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required.

Repopulation

7.5 The HSCP Joint Commissioning Strategies take into account demographic trends to inform current and future plans for services in Inverclyde.

8.0 LIST OF BACKGROUND PAPERS

8.1 Inverclyde HSCP Internal Services Care Inspectorate Gradings Report Appendix 1 – Reporting Period 1st November 2014 to 31st October 2015.

Appendix 1

Last Updated: 31st October 2015

No. C.I. Inspection during reporting period

↑ = Increase in grade

↓ = Decrease in grade

Provider	Type of Provision	Registration Number	Date of Care Inspectorate Inspection	Quality of Care & Support	Quality of Environment	Quality of Staffing	Quality of Management & Leadership
Care & Support at Home	Home Care & Housing Support	CS2004078042	29 May 2015	5	-	5	5
Crosshill Home	Care Home - Children & Young People	CS2003001104	2 December 2014	5 ↑	5	5	5 ↑
Fitzgerald Centre	Day Care - Adults	CS2003016286	20 November 2014	5	-	5	5
Homelessness Team	Housing Support	CS2004078039	25 April 2014	4	-	4	4
Inverclyde Council Adoption Team	Adoption Service	CS2005087048	8 January 2015	5	-	5	5 ↑
Inverclyde Council Fostering Service	Fostering Service	CS2005087054	8 January 2015	5	-	5	5
Inverclyde Day Services	Day Care - Older People	CS2003001082	23 January 2013	5	6	5	5
Inverclyde Learning Disability Support & Care at Home	Home Care & Housing Support	CS2004078035	26 January 2015	4	-	4	4
Kylemore	Care Home - Children & Young People	CS2003001106	15 May 2015	5 ↑	5	5	5
McPherson Resource	Day Care - Adults	CS2003001085	20 August 2015	5 ↑	5 ↑	5 ↑	4
Neil Street Children's Home	Care Home - Children & Young People	CS2003001105	30 August 2015	5	5	5	5 ↑
Outreach & Community Support	Support Service	CS2007164625	24 March 2014	5	5	5	5
Respite Unit	Respite (variety of support needs covered)	CS2003001081	05 November 2015	5	5	5	5